

RESERVATION AND CANCELLATION CONDITIONS

If a confirmed reservation is canceled or changed, we apply the following cancellation conditions, which are based on the number of people at the event. The cancellation conditions apply to accommodation, space, program and dining services. (camp cancellation conditions can be requested from myynti@kuortane.com).

Accommodations are billed in advance and billing takes place between June 12, 2023 and June 16, 2023.

BOOKING CANCELLATION COSTS

In individual bookings:

Date: 1.6.2023 – 30.6.2023 – 75% refund of the participation fee

Date: 1.7.2023 – 14.7.2023 – 50% refund of participation fee

A reservation canceled or not canceled on the day of the event will be charged for the full value of the reservation.

In group bookings:

In reservations for 1 – 4 people, 1 day before the start of the reservation

For reservations of 5 to 20 people, 7 days before the start of the reservation

For reservations of 21 to 50 people, 14 days before the start of the reservation

For reservations of 51 - 100 people, 30 days before the start of the reservation

reservations for more than 100 people are agreed separately,

however, cancellation at least 45 days before the event

For refunds of pre-paid reservations, we deduct €25 processing and administration costs.

BASIS OF CHARGING

If the reservation is canceled after the no-charge period, we will charge cancellation fees as follows:

For reservations of 5 to 20 people, when the reservation is canceled

1 - 6 days before the date 75% of the value of the opportunity.

For reservations of 21 to 50 people, when the reservation is canceled

13 - 7 days before the date 50% of the value of the opportunity,

6 - 1 day before the time 75% of the value of the opportunity.

In reservations for 51 - 100 people, when the reservation is canceled

29 - 22 days before the date 25% of the value of the opportunity

21 - 14 days before the time 50% of the value of the opportunity

13 - 1 day before the time 75% of the value of the opportunity

For reservations of more than 100 people, when the reservation is canceled

44 - 31 days before the date 25% of the value of the opportunity

30 - 14 days before the time 75% of the value of the opportunity

13 - 1 day before the time 90% of the value of the opportunity

A reservation canceled or not canceled on the day of the event will be charged for the full value of the reservation.

We accept a 10% reduction to the confirmed number of people in the accommodation reservations, free of charge, however, the excess will be charged according to the actual number of people. For space, program and food service reservations, we invoice according to the confirmed amount.

We reserve the right to price changes due to changes in raw materials or personnel costs.

Kuortanene Urheiluoipisto complies with the following conditions when ordering, reserving and canceling the services it provides. These terms become binding on both parties when the customer has made a reservation. The booker must have full legal capacity. Minors traveling without parents must have a permission slip signed by their parents.

We do not refund payments of less than €25.

CANCELLATIONS

Cancellation must ALWAYS be made in writing. The cancellation is considered to have taken place the moment the information about the cancellation has been received in writing by Kuortanene Urheiluoipisto. If the customer changes the time of the reservation, it is considered a cancellation of the previous order and a new reservation.

BASIS OF CHARGING

We do not issue refunds for interruptions of ongoing bookings/accommodations.